

# Curiosity Gym – PRIVACY POLICY

With effect from Aug 15, 2020

## INTRODUCTION

This privacy policy document governs the manner in which Curiosity Gym Private Limited ("Curiosity Gym" or "We" or "Us") collects, uses, maintains and discloses information collected from its customers ("You", "Your").

## PURPOSE AND SCOPE

We are strongly committed to respecting your online privacy and recognise the need for appropriate protection and management of any personal information collected and / or collated by us. This policy defines how we collect, use and safeguard this data.

If you are under the age of 18, it is mandatory that your parent or guardian has read and accepted this privacy policy on your behalf. If your parent or guardian has not read and agreed to this policy, you will not have permission to use our site. Curiosity Gym has the right to contact the parents of any user as and when required for forwarding any information on educational efforts.

If you do not consent to any of the terms mentioned in this Policy, do not proceed to use the Site.

## INFORMATION COLLECTION

### Personal Information

We may collect personal identification information like name, email address, mailing address, phone number, socio-economic profile, etc. when you register with us, when you avail our services, make payment, subscribe to the newsletter, respond to a survey, use live chat, contact us for employment opportunities or job vacancies, provide us with feedback on our website, products or services, fill up a form on our website or service.

We may also collect Sensitive Information which includes any information of a person under the Data Protection law in force in India, such as passwords and financial information (such as a Bank account or credit card or debit card or any other payment information).

We may also collect Integrated Service Information which includes any information obtained through access to any other social media platform integrated with Curiosity Gym.

### Non-Personal Information

We may also collect non-personal identification information from you when you interact with our website or service. This may include the amount of the interested course material viewed by you, and the pages which you visited and the pages you "clicked".

## INFORMATION USAGE

We use the collected information to:

- Improve our website or service in order to better serve you
- Understand your needs
- Respond to your requests in a better way
- Send periodic informative communication
- Administer a contest, promotion, survey or other site features
- Ask for ratings and reviews of services or products
- Follow up with you after correspondence (live chat, email or phone inquiries)
- Communicate directly with you.

### Analytics Information

We may directly collect analytics data, or use third-party analytics tools and services, to help us measure traffic and usage trends for the website or service. These tools collect information sent by your browser, including the pages you visit and other information that assists us in improving the website or service.

We collect and use this analytics information in aggregate form such that it cannot reasonably be manipulated to identify any particular individual user.

### **INFORMATION SHARING AND DISCLOSURE**

We do not use, sell, share, disclose, rent, trade, or otherwise transfer any of your data to any other customer, prospect, or third party.

However, Curiosity Gym will disclose your information where required to do so by law or subpoena or if we reasonably believe that such action is necessary to:

- Comply with the law and the reasonable requests of law enforcement
- Enforce our Terms of Use or to protect the security, quality or integrity of our Service
- Exercise or protect the rights, property, or personal safety of Curiosity Gym, our Users, or others.

We may buy or sell/divest/transfer the company (including any shares in the company), or any combination of its products, services, assets and/or businesses. Your information such as customer names, email addresses, mobile numbers and other user information related to the website or service may be among the items transferred in these types of transactions. We may also transfer or otherwise assign such information in the course of corporate divestitures, mergers, acquisitions, bankruptcies, dissolutions, reorganizations, liquidations, similar transactions or proceedings involving all or a portion of the company.

### **TECHNOLOGY USED TO COLLECT INFORMATION**

#### Cookies

Like any other website or service, we also use 'cookies'. These cookies are used to store information including visitors' preferences, and the pages on the website or service that the visitor accessed or visited. The information is used to optimize the users' experience by customizing our web page content based on visitors' browser type and/or other information.

We use cookies to:

- Understand and save user's preferences for future visits.
- Compile aggregate data about site traffic and site interactions in order to offer better site experiences and tools in the future.
- We may also use trusted third-party services that track this information on our behalf.

If you do not agree to our use of cookies, you can block them in your browser setting. By continuing to browse or use our website, you agree to our use of cookies.

#### Log Files

Our website or service follows a standard procedure of using log files. These files log visitors when they visit our website or use the service. All companies do this and it is a part of website or service analytics. The information collected by log files include internet protocol (IP) addresses, browser type, Internet Service Provider (ISP), date and time stamp, referring/exit pages, and the number of clicks. The purpose of the information is for analyzing trends, administering the site, tracking users' movement on the website, and gathering demographic information.

#### Clear gifs/web beacons

When you use our website or service, we may employ clear gifs (also known as web beacons) which are used to anonymously track the online usage patterns of our users. In addition, we may also use clear gifs in HTML-based emails sent to our users to track which emails are opened and which links are clicked by recipients. The information allows for more accurate reporting and improvement of the website or service.

#### **RETENTION OF PERSONAL INFORMATION**

We retain the information which we have collected only as long as is reasonably required. Normally we will retain the information as long as you maintain an account with us and till the time you continue to access our website and our services. We will delete your information whenever you request us to do so. However, we may archive and/or retain some information for legal purposes.

#### **OPT OUT**

If you do not want to receive any marketing or promotional messages from us, you have the option to opt out or change your preferences by emailing us on [explore@curiositygym.com](mailto:explore@curiositygym.com)

#### **SECURITY**

We take appropriate security measures to protect against unauthorized access to or unauthorized alteration, disclosure or destruction of data. We employ different storage and processing practices and security measures, including appropriate encryption to guard against unauthorized access to systems where we store personal data. However, no security system is impenetrable. You therefore agree that any security breaches beyond the control of our standard security procedures are at your sole risk and discretion.

#### **ONLINE PRIVACY POLICY ONLY**

This privacy policy applies only to our online activities and is valid for visitors to our website or service with regards to the information that they shared and/or collect in our website or service. This policy is not applicable to any information collected offline or via channels other than the website or service.

#### **CHANGED TO THIS PRIVACY POLICY**

We have the discretion to update the policy whenever deemed necessary. If we change the privacy policy, we will post the changes to this privacy statement on our website.

#### **CONSENT**

By using our website or service, you hereby consent to our Privacy Policy.

#### **JURISDICTION**

This privacy policy shall be governed by the laws of India and the Courts in Mumbai will have exclusive jurisdiction.

#### **CONTACT US**

For more information about our privacy practices, or if you have questions, or if you would like to make a complaint, please contact us by e-mail on [explore@curiositygym.com](mailto:explore@curiositygym.com)